

DETENTION SERVICES CONTACT INFORMATION

www.riversidesheriff.org/corrections

SOUTHWEST DETENTION SERVICES

Detention Health Services
951-696-3050

Mental Health Detention Services
951-696-3112

SMITH CORRECTIONAL FACILITY

Detention Health Services
951-922-7786

Mental Health Detention Services
951-922-7612

ROBERT PRESLEY DETENTION CENTER

Detention Health Services
951-955-4485

Mental Health Detention Services
951-955-4545

INDIO JAIL

Detention Health Services
760-863-8252

Mental Health Detention Services
760-393-3317

BLYTHE JAIL

Detention Health Services
760-921-5780

Mental Health Detention Services
760-393-3317

Family Advocate Help Line 800-330-4522

HELPLINE is a free, confidential crisis / suicide intervention. Service available 24 hours a day and 7 days a week
Call: 951-686-HELP or 951-686-4357

NAMI Riverside - 951-369-2721
NAMI@namiwesternriverside.org

NAMI Temecula Valley - 951-672-2089
info@namitv.org

NAMI Mt. San Jacinto - 951-765-1850
namihemet@gmail.com

NAMI Coachella - 888-881-6264
namicoachellavalley@gmail.com

www.NAMI.org

This information is available in alternative formats upon request.



2085 Rustin Ave., Riverside, CA 92507
951-955-7164
rcdmh.org/FAP

RUHS-BH BR/FAP-002 Rev 07/17



FAMILY ADVOCATE PROGRAM

My Family Member Has Been Arrested

A guide to help family members of individuals that suffer from mental illness who have been arrested

**"We've Been There,
We Can Help"**

WHAT YOU SHOULD KNOW: WHAT TO DO WHEN A LOVED ONE WITH MENTAL ILLNESS HAS BEEN ARRESTED

Step 1: SUPPORT YOUR LOVED ONE

- When you get a call from a loved one saying he or she has been arrested, stay calm and offer your help and support.
- If your loved one is being held in a city or county jail, remind him or her of the right to have an attorney present when being questioned by the police.
- If your loved one is already at a county jail, they must ask to be seen by the Mental Health Detention Service personnel.

Step 2: CONTACT THE CITY JAIL

- Call the local city jail and ask for the Watch Commander. Explain that your loved one has a mental illness; describe the diagnosis, medication issues, and any other concerns. Ask about your loved one's status and length of stay at this jail.

Step 3: CONTACT THE COUNTY JAIL

- Upon arrival of your loved one at the intake and Release Center of the jail, you will need to call and ask for the Watch Commander and get the following information (you can also obtain this information online-see back of brochure for website):
 1. Booking Number
 2. Charges
 3. Court Date
 4. Visiting Hours

Step 4: SEND A FAX

- Call the local city jail and ask for the Watch Commander. Explain that your loved one has a mental illness; describe the diagnosis, medication issues, and any other concerns. Ask about your loved one's status and length of stay at this jail.

In The Body of the Fax, Include:

1. His/Her diagnosis
 2. Psychiatrist's or treating physician's name, phone number, & address
 3. All current medications, dosage, and time of day to be administered
 4. Information on medication that has proven to be ineffective or has dangerous side effects
 5. Any history of suicide attempts or threats
 6. Any other urgent medical conditions that might require immediate attention and medication currently prescribed for those conditions
 - A. Your Loved Ones Full Legal Name
 - B. Date of Birth
 - C. Booking Number
 - D. Location
- Keep a copy of the fax for your records. If your loved one is transferred to a different facility, you will need to fax this information again.

- Without a signed release of information, confidentiality requirements prevent Detention Mental Health staff from providing you with any information. Your loved one must sign a Release of Information form while he or she is at the facility. Ask the Mental Health staff to ask your loved one to sign a Release of Information.
- It is not necessary for your loved one to sign a release of information for YOU to provide information to the Detention Mental Health staff.
- Once your loved one has been booked, fax the document to the Mental Health Team. Faxes can be sent 24 hours a day, 7-days a week.

IMPORTANT

Do not address any impending charges against your loved one in this fax. MEDICAL INFORMATION ONLY!

Blythe Jail

Fax 760-393-3355
Phone 760-393-3317

Indio Jail

Fax 760-393-3355
Phone 760-393-3317

Robert Presley Detention Center

Fax 951-922-7730
Phone 951-955-4545

Smith Correctional (Banning)

Fax 951-922-7730
Phone 951-922-7612

Southwest Detention Center

Fax 951-696-3445
Phone 951-696-3112

ALL SERVICES AND PRESENTATIONS ARE FREE OF CHARGE
SERVICIOS DISPONIBLES EN ESPAÑOL